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NOTE: THIS IS AN ABRIDGED VERSION OF THE STUDENT GUIDE. A FULL VERSION CAN BE OBTAINED FROM YOUR INSTRUCTOR OR BY LOGGING IN TO THE STUDENT RESOURCE NETWORK AFTER YOU’VE RECEIVED YOUR CREDENTIALS.
I. INTRODUCTION

Welcome to the Neehr Perfect® educational EHR. EHR stands for Electronic Health Record and is used by hospitals, clinics, and medical offices to manage all aspects of a patient’s health information. It may also be known as an Electronic Medical Record (EMR). An EHR replaces paper charting with a more robust and reliable system that can be accessed by the entire healthcare team.

EHRs are becoming more common in the healthcare industry and will be mandatory for all U.S. facilities to adopt and “meaningfully use” by 2015. Hospitals report that a lack of EHR experience and understanding among new employees is a significant problem that can lead to patient care errors. Training new and existing employees to safely and effectively use EHRs is a major cost contributor in healthcare organizations.

Neehr Perfect is an educational (or academic) version of an EHR designed to help you develop necessary proficiencies prior to entering the workforce. It is based off of the most widely-used, certified EHR system in practice, so you’ll gain experience with a real EHR in a simulated environment where it’s okay if you make a mistake. The skills that you will gain are invaluable and will prepare you for using an EHR in your professional practice.

II. QUICK FACTS

- Neehr Perfect is web-based and can be accessed from any location with an internet connection. You will be prompted to install a plugin for your web browser the first time you log-in from any computer. Please see the full version of this Guide for more information.
- Neehr Perfect is compatible with Macs and PCs and can be used on some tablets and mobile devices. For a list of compatible mobile devices/tablets and specific instructions for use, refer to the full version of this Guide.
- Your school will need to submit your name to Neehr Perfect prior to your account activation. If you are unable to activate your account following the instructions in this document, please check with your instructor to ensure your name has been submitted.
- User guides, video tutorials, and other help materials are located in the Student Resource Network portion of Neehr Perfect. There is also a Help menu within the EHR with additional information.
- The Neehr Perfect Help Desk is available 24/7 by email: support@neehrperfect.com or by phone: 877-907-2186.

III. PURCHASING YOUR SUBSCRIPTION

During the activation process described in the next section, you’ll be prompted to purchase your subscription to Neehr Perfect. Subscriptions are offered for different time durations (subscription terms) and your school may provide a recommendation as to which subscription term is best suited for you. Subscriptions can be renewed at the end of the subscription period as needed.
The subscription may be purchased with a valid credit card (Visa, MasterCard, American Express, and Discover) and is non-refundable. The subscription term begins when you log-in for the first time, not when you purchase or activate your account.

IV. Activating Your Account

Go to www.neehrperfect.com and select SUBSCRIBE in the upper, right-hand corner. Select the link to purchase or activate your subscription. You will now be at the User Account Lookup page shown below.

Select the state where your school is located and the school name from the dropdown lists then enter your last name, student ID number, and email address. Your last name and ID number were provided to Neehr Perfect by your school and must be entered exactly as they were listed. (Your instructor can provide guidance as to which ID was used when you were pre-registered.) Then select Continue.

Your account will be retrieved. If a match is not found, you will be asked to complete and submit some additional information and Neehr Perfect will contact you when your account is ready.

Select a subscription and follow the prompts to purchase. You will receive a receipt by email and a Thank You (confirmation) page will be displayed.

Check your email!

Within minutes of completing the activation process, an email from ‘donotreply@neehrperfect.com’ will be sent to your email address and will contain your Neehr Perfect log-in credentials including your Username and Password. The email will also include your Citrix Receiver log-in credentials for use on supported mobile devices (see full version of this Guide). Check your spam/junk folders if you do not receive the email.